



Warranty - AX Control items are guaranteed not DOA and all items are automatically warrantied upon purchase. Items that come with our unparalleled 3 year warranty include but are not limited to PLCs, HMIs, and Drive Boards. Drives come with our 2 year warranty. Please see your quotation/invoice for specific product warranty. All warranties are issued by AX Control Inc., not the manufacturer, and will only be honored by AX Control Inc. Please view our warranty page for a detailed copy of the warranty below. We hope this gives you the peace of mind and confidence to work with us on a regular basis. Returns - If an item is found to be defective through normal use and wear and is within the 3 year period, the AX Control Warranty dictates the appropriate course of action. AX Control reserves the right to decide between refund, repair, or replacement with identical product. Because of the high volume of outgoing and incoming shipments on a day to day basis, we unfortunately cannot accept returns on items ordered mistakenly or part numbers ordered incorrectly. If you have any questions please contact us at sales@axcontrol.com.